



DURA-SHIELD™ HARDCOVER Limited Warranty

LIFE **DuraShield HardCover: Lifetime Prorated Warranty**
Strong™ Spas warrants the integrity of the factory installed DuraShield HardCover structure against warping, cracking, or peeling as a result of defects in material or workmanship for: 0-5 Years (100% of retail), 6-10 Years (60% of retail), 11+ Years (40% of retail) effective on the date of the original retail purchase. This warranty does NOT cover damage due to abuse, neglect, vandalism, or acts of nature.

2 **Hardware and Seals: 2 years**
Strong™ Spas warrants the integrity of the factory installed DuraShield HardCover's hardware and seals to be free from defects in materials or workmanship for a period of 2 years parts and 2 years labor, from the date of original retail purchase.

Exclusions:

This limited warranty is enforceable only by the original retail purchaser. Dealer installed accessories are specifically excluded from this limited warranty.

- All warranties are null and void if any of the following occur:
- The spa has been subject to alteration, neglect, misuse or abuse.
- Any damages caused by failure to install, maintain, and operate the spa in accordance with the recommendations contained in Strong™ Spas' Owner's Manual.
- Any and all costs of spa's removal and replacement including but not limited to removal and transportation, damages to landscaping, house structures.
- The spa has been used in a non-residential application or an application in which it was not designed.
- HardCover damage caused by excessive heat build-up due to exposure to excessive sunlight.
- Any damages caused by improper maintenance of spa water chemistry or by any undissolved spa chemicals which may cause bleaching, erosion, or discoloration.
- Any repairs done by anyone other than an authorized Strong™ Spas agent or anyone without the express written permission of the Strong™ Spas warranty department.
- Do not use third-party salt-based systems in your spa! Damage caused by salt-based systems that have not been factory installed will not be covered under your warranty.

IMPORTANT: Strong™ Spas' Warranty is void if the spa is moved to any location that is not the original consumer address.

DISCLAIMERS: TO BE COVERED UNDER THE STRONG SPAS WARRANTY YOU MUST REGISTER YOUR PRODUCT WITHIN 30 CALENDAR DAYS OF DELIVERY. STRONG SPAS AND ITS AUTHORIZED AGENTS SHALL NOT BE LIABLE FOR ANY INJURY, LOSS, COST OR OTHER DAMAGE, WHETHER INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE, ARISING OUT OF ANY DEFECT COVERED BY THIS LIMITED WARRANTY, INCLUDING WITHOUT LIMITATION, LOSS OF USE OF THE SPA AND COST FOR REMOVAL OF DEFECTIVE PRODUCT. EVEN IF STRONG SPAS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE, THE LIABILITY OF STRONG SPAS UNDER THIS LIMITED WARRANTY, IF ANY, SHALL NOT EXCEED THE ORIGINAL AMOUNT PAID FOR THE DEFECTIVE PRODUCT. COVERAGE UNDER THIS LIMITED WARRANTY SHALL COMMENCE AS OF THE ORIGINAL DATE OF PURCHASE AND THE DURATION OF SUCH COVERAGE SHALL NOT EXTEND FOR ANY REASON WHATSOEVER BEYOND THE STATED TIME PERIOD. THESE DISCLAIMERS SHALL BE EQUALLY APPLICABLE TO ANY SERVICE PROVIDED BY STRONG SPAS OR ITS AUTHORIZED AGENTS.

LIMITATIONS: THIS LIMITED WARRANTY IS NONTRANSFERABLE AND ONLY APPLIES TO THE ORIGINAL PURCHASER. THIS LIMITED WARRANTY SUPERSEDES THE PLACE OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, IN FACT OR AT LAW, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTY SERVICE MUST BE AUTHORIZED BY STRONG SPAS AND PERFORMED BY ITS AUTHORIZED AGENT. NO DEALER, DISTRIBUTOR, SERVICE COMPANY, OR OTHER PARTY IS AUTHORIZED TO CHANGE, MODIFY, OR EXTEND THE TERMS OF THIS LIMITED WARRANTY IN ANY MANNER WHATSOEVER.

FOR WARRANTY QUESTIONS OR CLAIMS PLEASE CONTACT CUSTOMER SUPPORT AT 1.800.787.6649